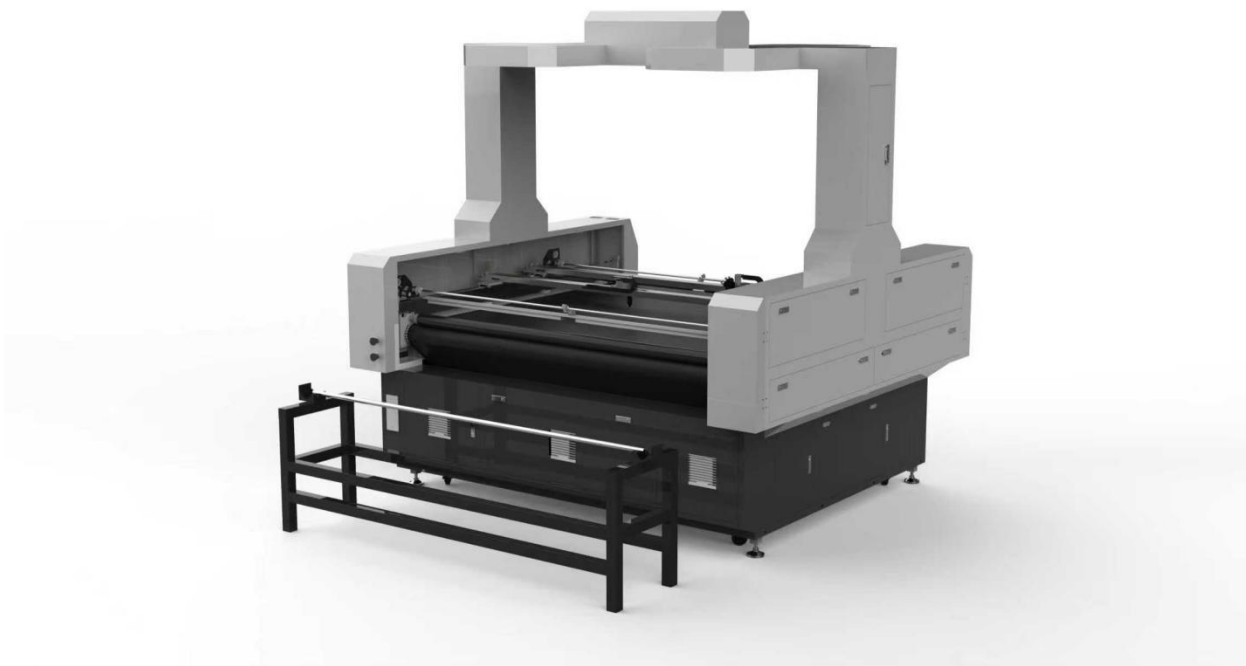




Technical Proposal



X1814 — CO2 Laser Cutting Machine (Fabric)





● About us

Hangzhou Chaohan Intelligent Equipment Co., Ltd.

Founded in 2010 and headquartered in Hangzhou, China, we specialize in **designing and manufacturing premium CNC equipment** for global markets. Our comprehensive product range includes:

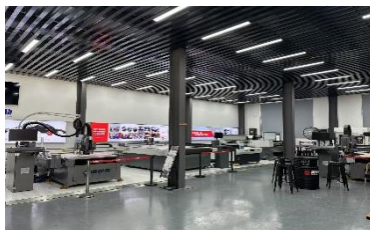
- High-Speed Vision-Guided Router Series
- High-Precision Machining Centers
- Multi-Functional Intelligent Cutting Systems
- Fiber Laser Cutting Machines
- CO₂ Laser Cutting Solutions

Manufacturing Excellence

Operating from an **5,000 m² facility** in Yuhang Liangzhu, our vertically integrated production features:

- Sheet Metal Fabrication Workshop
- Precision Assembly Center
- Dedicated R&D Departments for:
 - Software Development
 - Mechanical Engineering
 - Machine Tool Processing

Supported by **35+ skilled professionals**, we maintain an annual production capacity valued at **¥40 million** with streamlined manufacturing processes refined over a decade.



Industry Applications

Our solutions serve diverse sectors including:

- Advertising & Signage • Craft/Gift Production • Hardware & Mold Making • Architectural Modeling • Electronics Manufacturing • Leather Goods • Decorative Materials • Woodworking & Furniture.etc.



Collaboration Models

Beyond our core product lines, we offer:

- OEM/ODM Partnerships
- Integrated Online & Offline Support

● Technical Parameters (standard machine)

No.	Content	Specification	Notes	
1	Cutting Area	X-axis	1,800mm	/
		Y-axis	1,400mm	/
2	Power	100w/130w/150w available	/	
3	Laser type	Sealed-off water-cooled CO2 laser tube	/	
4	Engraving speed	0-600mm/s	/	
5	Cutting speed	0-400mm/s	/	
6	Positioning accuracy	<0.01mm	/	
7	The minimum formed character	Number/letter:1mm×1mm	/	
8	Transmission	Belt	/	
9	Power supply	220V±10% 50Hz or 100V±10% 60Hz	/	
10	Compatible software	ArtCut, Photoshop (indirectly output), CorelDraw, AutoCAD(directly output)	/	
11	File formats	PLT/DXF/DST/BMP/AI, etc (directly output)	/	
12	Machine size	3960mm×2300mm×1200mm	/	
		4400mm×2300mm×1200mm	/	
13	N.W.	880kg	/	
		1100kg	/	
14	Working environment	0-45°C	/	
15	Warranty	1 year (exclude consumables)	/	
16	Technical support	Online guidance or (charge) on-site training	/	

● Configurations (main part)

NO.	ITEM	Quantity	DESCRIPTION
1	Laser tube	1 pcs	CDWG / EFR
2	Motor & driver	1 set	Dual stepper motor/ Servo motor
3	Transmission	/	Belt
4	Guide rail	3 sets	Linear guide
5	Water chiller	1 set	JZ / S&A
6	Lens	matched	HighLight Optics



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7	Power supply	1 set	Customized
8	Air pump	1 pcs	750w
9	Smoke exhausting unit	/	/
10	Control system	1 set	/
11	Platform	1 pcs	/
12	Feeding rack	1 pcs	/



● **After-sales service**

A. After-Sales Service Commitment

1. Quality Assurance

All products provided by our company are original factory packaging, compliant with the international ISO9001:2015 quality certification system. We will provide product technical documents (including installation manuals, product packing lists, Chinese user manuals, certificates of conformity, and warranty credentials, etc.).

2. Delivery and Installation Timeline

Upon receiving the letter of acceptance, our company will promptly deliver the goods to the user. Both the manufacturing and inspection of products are accompanied by quality records and testing data. For product performance testing, we conduct full-process and full-performance inspections. All products undergo a 72-hour fatigue test before leaving the factory and are only packed and shipped after being confirmed qualified. Upon arrival of the goods at your company, our technical personnel will immediately visit for installation and training.

3. Product Delivery Time

Depending on the model, delivery will be made within 25 days after contract signing.

4. Warranty Commitment

We provide a 12-month warranty for all products offered during the validity period of this supply agreement. Throughout the validity period, we offer full-day service on normal working days and lifelong technical support for all products.

5. Response Time

We will respond to customer needs within 24 hours.

6. Service System

As the equipment supplier, our company provides a guarantee system for the products offered in this tender: When equipment malfunctions occur, we will dispatch designated professional technicians to carry out on-site repairs or return repairs within the specified time, if necessary.

B. Product Price Commitment

1. Under equivalent competitive conditions

Our company sincerely offers the most favorable prices to you without compromising product technical performance or altering product components.

2. During the warranty period

The supplier will provide free repair and replacement of component damage caused by quality issues. For component damage beyond the warranty period, the supplier will only charge cost price for provided accessories. In cases of equipment damage caused by the buyer's human factors, the supplier will charge cost price for repairs or provided accessories.



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C. After-Sales Service Guarantee

Company Strength Assurance:

Guided by the philosophy of "sincere service with utmost dedication," our company commits to responding to customer needs within 24 hours. We resolve customer issues through telephone, fax, Internet remote service, on-site visits, and other means.